NEPTUNE®
LUXURY RESORT
KOS GREECE

Letter of Recommendation

Kos, 03.09.2026

To Whom It May Concern,

It is my pleasure to recommend Xperience Team, following three years of successful collaboration with Neptune Luxury Resort.

Throughout our partnership, Xperience Team has consistently delivered and independently managed a high-quality entertainment operation. Their responsibilities extend from recruitment and team development to programming, daily coordination and quality control. They require no operational supervision from our side; our involvement consists solely of regular communication and occasional coordination meetings.

The quality of their service has improved visibly year after year, consistently meeting and exceeding our internal performance expectations. Their team members are carefully selected, highly professional and well aligned with the standards of a luxury hospitality environment. The results of their work are reflected in the positive feedback we receive from guests through both public reviews and our internal evaluation channels.

What most distinguishes Xperience Team is the creativity and quality of its unique guest programs and high-end theatre productions, including professional stage design. These creative strengths are supported by a service-based operating model through which the company takes full responsibility for the complete guest entertainment experience. This approach provides greater consistency, stronger quality control and the ability to continuously develop the program according to the needs of the resort and its guests.

Based on our experience, I confidently recommend Xperience Team to hotels and resorts seeking an innovative, premium and professionally managed entertainment partner. They have proven to be a reliable and valuable contributor to our guest experience, and we look forward to continuing our collaboration.



Kostas Zarikos
General Manager